



**SUBJECT: Model 1200 Mini Two-Pressure Humidity Generators approaching End-of-Life —
Full Calibration Support Remains in Effect, but Repair Capabilities Are Now Limited**

Thunder Scientific's Model 1200 Mini Two-Pressure Humidity Generators have been supporting critical customer processes for over 18 years, having been introduced onto the market in early 2004. They were a compact, lower cost alternative to Thunder Scientific's well-established Model 2500 Two-Pressure Humidity Generator. The 1200's smaller size, combined with the same high quality operational characteristics of the Model 2500, made it a perfect fit for clients facing cost constraints, or who did not require the larger chamber of the 2500. Production of the 1200 Mini Humidity Generator ended in late 2019, therefore **Thunder Scientific is no longer taking orders for new Model 1200s.**

This bulletin serves as notification to current 1200 Mini Humidity Generator users that support for existing Model 1200s is approaching end of life. **Thunder Scientific will continue to provide full calibration support**; however, the extent of our repair capability is now limited. Some of the major components of the Model 1200 Humidity Generator are no longer available, as the manufacturers have ceased making those components and equivalent replacement parts cannot be sourced. As a result, Thunder's parts inventory for those critical components is close to and/or has reached depletion.

Given the reduced availability of critical spare parts, please be advised of the following:

From this date forward, all Model 1200 Mini Humidity Generators sent to Thunder Scientific for any reason **other than a standard calibration** will be serviced to the very best of our capabilities. If it is determined that the necessary repairs cannot be accomplished, the user will be notified immediately.

While we do not have a direct replacement for the Model 1200 at this time, its successor is in the design phase and is slated for release in 2024. For the many businesses who have expressed their strong interest in purchasing this 2nd generation 'Mini' once it is available, our sincere thanks for continuing to place your trust in the longstanding quality and customer support that has been synonymous with the Thunder Scientific name for over 55 years.

If you have a more immediate need for a precision automated Two-Pressure Humidity Generator, our full line of generators can be viewed at https://www.thunderscientific.com/humidity_equipment/.

Please contact Thunder Scientific Corporation at sales@thunderscientific.com if you have questions or would like additional information.

Jarred Crouse
VP - Operations
Thunder Scientific Corporation

Jeri Thompson
Quality Manager
Thunder Scientific Corporation